



ISO 9000 in Construction (Hardback)

By Paul A. Nee

John Wiley and Sons Ltd, United States, 1996. Hardback. Book Condition: New. 243 x 162 mm. Language: English . Brand New Book. Here is the ultimate handbook for engineers, architects, contractors, specifications workers, and hardware managers who need to deliver products and services at a consistently high level of quality. It introduces ISO 9000, a proven method of building a quality track record that will stand up under the closest scrutiny even in the most competitive environments. ISO 9000 in Construction enables construction professionals--from architects and engineers to contractors and suppliers--to develop quality standards and procedures precisely suited to their particular needs and responsibilities. It offers step-by-step instructions on the implementation and management of an ISO 9000 quality assurance system and demonstrates how the system puts the quality-management process into effect before work begins and detects and corrects problems before they reach disastrous proportions. The book introduces the 20 basic elements of ISO 9000 and describes how each can be implemented in a wide array of construction-related companies. It coaches readers in the development of quality manuals, general quality procedures, work instructions, and the forms that are used in a quality assurance system. Numerous case studies demonstrate the ability of..

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