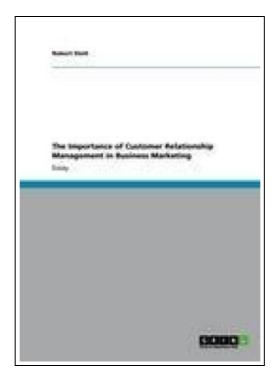
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THE IMPORTANCE OF CUSTOMER RELATIONSHIP MANAGEMENT IN BUSINESS MARKETING



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