



## Lean IT Partnering

By VanderZee, Han / Blijleven, Vincent

Condition: New. Publisher/Verlag: Van Haren Publishing | How partners create value by developing a lean culture for it supply and management | Lean, as a philosophy, has been around for quite some time, predominantly in the manufacturing domain. Since the 1990s Lean management provides organizations with a way to achieve superior performance by focusing on customer value, innovation and productivity. In 2011 Steven Bell and Michael Orzen comprehensively addressed Lean IT in their groundbreaking publication, and showed that Lean provides an effective and efficient way to do more with less, while achieving higher levels of productivity, quality, customer satisfaction and as a result, competitive advantage. Over the past years many large users of IT have outsourced or co-sourced their IT supply and management services to professional IT service providers. Strategic sourcing models for IT and crafting strategic IT partnerships for the supply, management and use of IT have evolved over time and reached a satisfactory maturity level. At the same time, many IT sourcing relationships have become strategic in terms of intent and importance. To make the next leap, IT sourcing clients and their suppliers are now exploring whether a Lean transformation in their relationship could lead to similar promising results...



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