



The Handbook of Human Services Management

By -

SAGE Publications Inc, United States, 2008. Paperback. Book Condition: New. 2nd Revised edition. 251 x 175 mm. Language: English . Brand New Book. Focusing on an effectiveness-driven approach to management in the human services, Rino J. Patti's *The Handbook of Human Services Management, Second Edition* explores the latest information on practice innovations, theoretical perspectives, and empirical research to provide an essential perspective on what managers do to create and sustain organizations that deliver high quality, effective services to consumers. Offering the most comprehensive coverage of human services management available today, this second edition includes 24 chapters authored by distinguished practitioners and scholars in human services management: 10 that are entirely new and 14 that have been extensively revised. The Handbook explores the challenges of managing in a human services context; managing for performance through positive work cultures, leadership, and information; developing and empowering diverse staff to deliver high quality, culturally relevant services; building agency governance, planning, and financial infrastructures that support effective services; and engaging key constituencies to shape policies and interagency collaborations. A final section looks at future challenges for managers and the role of education in preparing practitioners for careers in this field. The Handbook is accompanied by...



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