

## Preventing Conflict in Communication

Across cultures In the workplace Among family & friends

Gail Nemetz Robinson, Ph.D.



## Peaceful Conversations - Preventing Conflict in Communication: Across Cultures, in the Workplace, Among Family Friends (Paperback)

By Gail Nemetz Robinson

RiversMoore Books, 2017. Paperback. Condition: New. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. One of the greatest challenges facing society today is how to develop peaceful communication, empathy and mutual understanding. Entire communities are being stereotyped and targeted for hate. In the political arena, differences of opinion turn into violence. In the workplace, simple differences in communication style cause loss of clients and jobs. Children, parents, couples and friends sit around a dinner table or a college dorm feeling that they are not heard or understood. Some become estranged. Even for the well-intended, automatic psychological roadblocks and cultural differences in speech styles obstruct our best efforts. We exclude others as a matter of course --in the boardroom, on the school playground, in three-party conversations. In the heat of emotional upset or a self-serving desire to win, the goal of our conversation often gets lost. Peaceful Conversations offers a wellness approach to communication in an attempt to head off conflict, before it begins. What makes up empathy, inclusion and effective communication? How can we overcome the psychological traps that cause us to blame and stereotype others? How can we apply respect for diversity to conversation practices? Through...



## Reviews

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These kinds of ebook is almost everything and got me to searching forward and a lot more. It usually does not price excessive. Its been written in an exceedingly basic way and is particularly only following i finished reading through this pdf through which in fact modified me, alter the way i really believe. -- Athena Jones