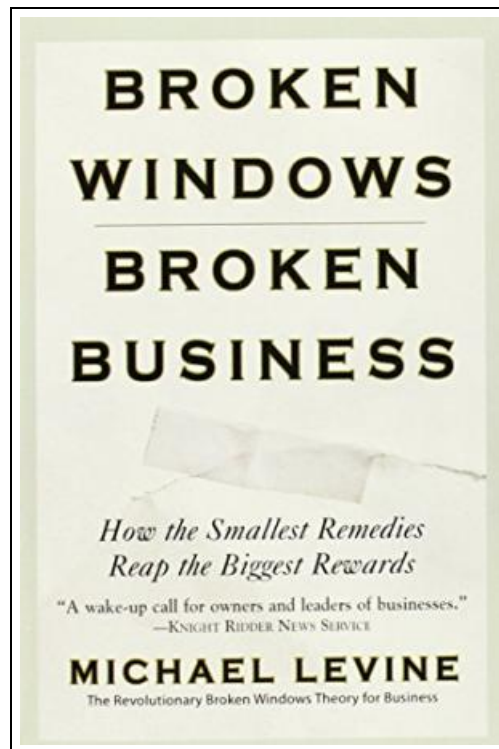


## Broken Windows, Broken Business: How the Smallest Remedies Reap the Biggest Rewards



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