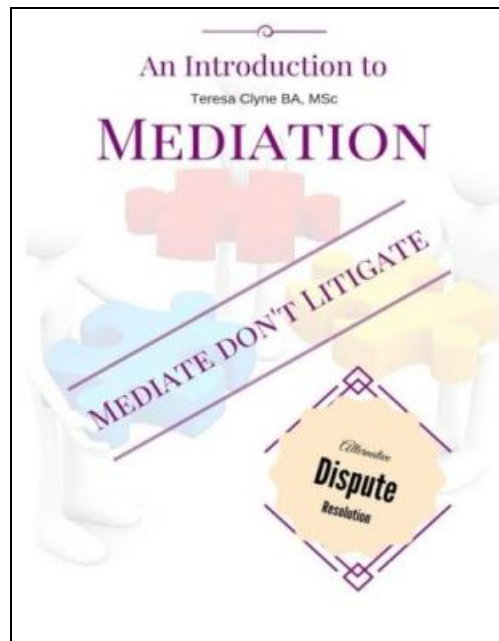


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Createspace Independent Publishing Platform, United States, 2016. Paperback. Book Condition: New. 279 x 216 mm. Language: English . Brand New Book ***** Print on Demand *****.This introductory Mediation book provides a foundation for anyone seeking to understand the mediation process. Alternative Dispute Resolution - this book deals with: All fields of mediation, including civil and commercial, workplace and employment, family and community Mediation concepts including interests, framing, and dialogue-building and use them not just at the mediation table but also in your marketing. Contents; Chapter 1- The Concept of Mediation Chapter 2 -Models of Mediation Chapter 3 - Mediation Practice Chapter 4 -Case Development and Management Readers who complete this introductory book will: demonstrate detailed knowledge of the concept of mediation and its contexts be familiar with the key principles and practices underpinning Mediation critically evaluate the different approaches to be used when dealing with conflict and impasse demonstrate skills in mediation and case work demonstrate knowledge and application of ethical guidelines and principles consider the impact on the practitioner of working with people In conflict actively promote their own learning and reflexivity as mediators understand the importance of supervision in developing both competence and confidence. The Concept of Mediation understand the psychology and behaviours which produce Constructive or destructive outcomes resulting from situations of Conflict recognise the differences between mediation and other forms of conflict/dispute resolution demonstrate an in-depth understanding of the values and ethics underpinning mediation such as empowerment, mutual respect and the equity of exchange demonstrate ability to apply theory to the development of effective mediation practicedifferentiate between party autonomy, mediator authority and power, and the protection of a fair process understand the relationship between mediation and the law in different contexts and within different jurisdictions. critically analyse the various stages of the mediation process evaluate the benefits...



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